

77 Intervale Road Greenwich, NY 12834 518-692-7337 www.willardmountain.com

2018-2019 GENERAL GROUP LESSON PROGRAM INFORMATION

Thank you for your interest in a Willard Mountain Group Program. While living in the beautiful, snowy Northeast, why not join a Willard Mountain Group Ski and Snowboard Program and enjoy a sport that not only conditions the entire body, but can also be enjoyed throughout your life. Skiing and riding are a 100% participation sport ó no one sits the bench! The Willard family strives to make your skiing or riding experience positive, rewarding and fun, while our excellent instruction guarantees you'dl get off on the *right ski or board' You can enjoy the incredible beauty of a freshly covered trail by yourself, with family and friends, or in a lesson. Start looking forward to winter and the excitement skiing or riding can add to your life! Pack your winter full of FUN ó Join a Willard Mountain Group Ski Program!

HOW TO REGISTER ó Fill out the registration form for your program designated date. Make sure to fill out your form **COMPLETELY**, *especially* the information on if you Ski or Snowboard, and your EXPERIENCE level.

An important change will be our pass replacement policy, due to an increased occurrence of lost or forgotten passes. We will print only one badge per participant. If the photo ID is forgotten or lost, the participant must report to the front office where we must verify their program enrollment, and then will be charged a one dollar service fee for a one day replacement ticket, to be issued at that time. This process will be repeated every week until the original pass is remembered or found.

PROGRAM START DATES ó All 6-week programs start right after the New Year.

Saturday Programs ó January 5, 2019 Sunday Programs ó January 6, 2019 Tuesday Programs ó January 8, 2019 Wednesday Programs ó January 9, 2019 Thursday Programs ó January 10, 2019 Friday Programs ó January 11, 2019

PROGRAM TIMES

Weekend Day **AM** Program ó 9:00am-1:00pm Weekend Day **PM** Program ó 1:30pm-5:30pm

Weekday Programs provide skiing Tues. & Wed.: 4:00pm-9:00pm, Thursday Noon to 9:00 PM, Fri. 10:00am-9:00pm

After School Programs ó Please check with your organizer

LESSON TIMES

Weekend Day **AM** Program ó 9:30am-11:00am Weekend Day **PM** Program ó 2:00pm-3:30pm Weekday Programs Tues., Weds, Thurs. & Fri. 5:00-6:30pm or 7:00pm-8:30pm, Little Colonel Thurs 12:30pm- 2:00pm, Friday 10:00am to 11:30am, and 12:30pm to 2pm

After School Programs ó Please check with your organizer

A Ski School Representative will be in front of the lodge for the first couple of weeks to assist in getting participants to their lesson area.

RENTAL EQUIPMENT ó If you need to rent equipment for your program, just fill out that portion of the registration form. Make sure to fill out your form **COMPLETELY**, *especially* the information on if you Ski or Snowboard, and your EXPERIENCE level. Once you are registered, come up and get fitted for your equipment. This way we will have your sizes for your program for the entire season, enabling you to get out on the slopes faster when you come for your program. You can even rent a helmet for **ONLY \$30** more. The Rental Shop, located downstairs in the Lodge, is available for fittings on weekends from 10:00am-3:30pm, starting October 17th. Fittings must be done at least two weeks before program.

BENEFITS ó All Program Members enjoy FREE lift privileges on their programøs day and in their time slot (EXCLUDING Holiday Weeks) for the entire season. That means that once your program has been registered with Willard Mountain, group participants can ski or ride on their ticket, in their time slot ALL SEASON LONG, (EXCLUDING Holiday Weeks). Holiday Weeks are Dec. 26, 2018 ó Dec. 30, 2018 and Feb.18 ó 22, 2019. If there is a school designated õsnow dayö and Willard Mountain is open you are welcome to come up and ski or ride, but no lesson is included. For skiers and riders using Willard Mountain rental equipment for sessions other than the 6 weeks of the program, the charge for rentals each time is \$10.00. Because program participants are skiing or riding at Willard so much during the season on their programøs day, they are always up-to-date on the various fun events scheduled throughout the winter, from Obstacle Course Races to complimentary marshmallow roasts at the mid-mountain picnic area.

REFUNDS ó At Willard we strive to make your experience here an enjoyable one, however, due to the nature of the business and the upfront cost of the programs, refunds are only allowed for medical reasons. In rare cases, we can make exchanges for other services such as lift tickets or tubing tickets for the value of the programs. Please bring all medical documentation to the main office if this occurs.

CANCELLATIONS ó On rare occasions Willard Mountain closes because of conditions that are non-beneficial to the enjoyment of our customers. If this occurs, Willard will update our website www.willardmountain.com by 7:00am on Weekends and 9:00am on Weekdays. Please be sure to check ahead of time if you have a question about the cancellation of programs due to weather. If Willard Mountain cancels, your day will be made up at a later date in the season.

WHAT TO WEAR ó Because weather conditions vary throughout the winter, as well as throughout the day, dressing in layers works best. If you are new skier, you may want to otop offo the layers with a water repellent snow pant to help keep you dry. You also may want to pack a bag with extra dry gloves, hats, and socks. Planning ahead helps to insures a fun day on the slopes!

Willard Mountain strongly suggests the use of a helmet at all times while skiing and riding. We have a wide variety of helmets for sale or rental at Willard Mountain. Why rent when you can purchase your very own for the same price at Willard & Loose Moose retail shop?

Willard Mountain is a full-service ski area. Our Łoose Mooseø Ski Shop can provide the latest in skiing and snowboarding equipment. The Rental Shop can get your current skis or board tuned, waxed and ready to go! The Lodge has a cafeteria available, as well as a full-service Lounge for your dining needs. Plus, our Ski School Instructors are the absolute best!

Dongt forget the best way to check the most up-to-date conditions and events. Go to www.willardmountain.com.

Please feel free to call us if you have any questions ó (518) 692-7337 We and our Willard Staff are looking forward to spending a great skiing and riding season with you!

Thank you, Chic and Kris Wilson